RESUME

HAMZA SIDDIQUI
Software and IT Support Engineer

Contact

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Education

Matriculation (Science)
Science from board of secondary Education Karachi

Intermediate (Commerce)
Commerce from board intermediate Karachi

ACCP PRIME 2.0
Certificate of Proficiency in Information Systems Management (CPISM)

Diploma in Information Systems Management (DISM)

Higher Diploma in Software Engineering (HDSE I)

Higher Diploma in Software Engineering (HDSE II) "to be continued"

Objective

A dedicated and skilled IT support professional with expertise in hardware troubleshooting, network configuration, and software development. Seeking to leverage my experience in diagnosing and repairing digital equipment, maintaining networks, and developing web applications to contribute to a dynamic IT environment.

Skills

- Hardware Troubleshooting
- Preventive Maintenance
- Network Configuration
- Networking Protocols
- Dynamic Website
- Static Website
- .NET (MVC)
- Flutter

Work Experience

October 2023 – Present

Labtest Pathological Laboratory

Key Responsibilities

- Diagnosed and repaired hardware issues across PCs, printers, and digital equipment.
- Managed and maintained the laboratory's network infrastructure, ensuring smooth operation of LAN/WAN systems.
- Installed, configured, and troubleshot IP cameras for security and monitoring purposes.
- Provided technical support for software applications used within the lab, ensuring all systems ran efficiently.

Reference

Available upon request.